

Frequently Asked Daily Remote Tournament Questions

Below is a list of common questions and answers asked about DRTs. To have success in our tournaments please read the rules before participating. [Daily Remote Tournament Rules](#)

Requirements

1. What do I need to do to play in DRTs?
 - a. There are 2 Requirements to play in a No Cap DRT:
 - i. A PPD Player Account. [No Average Player Account](#)
 - ii. Each player must have a w-9 on file in their player account for the current calendar year. Entry fees are paid in full during the registration process via PayPal. If you do not want to have to file a w9 two times for the current year, let an admin which vendor you are going to be throwing under and they will add you to the vendor's account. This will generate a player ID within a few days so you will only have to file the w9 1 time.
 - b. There are 3 requirements to play in a capped DRT:
 - i. A player must have an established average through a PPD Vendor or the PPD.
 - ii. A player must create PPD Player Account. [PPD Player Account - Login](#)
 - iii. A player must have a W9 filed for the current calendar year. Entry fees are paid in full during the registration process via PayPal.
2. How can I generate an average so I can play in these tournaments?
 - a. Players can join PPD Remote leagues to generate a stat. After 4 matches are played in the same league a stat is established. You can find leagues to join here [PPD Sign-Up Grid](#)
 - b. Players can play in the no cap DRTs to establish a tournament stat. 120 darts are required to establish an MPR. You could have to play in a couple no cap DRTs to through enough darts to establish a stat. Since there are no 01 games in our DRTs, your PPD is automatically generated. (10 x your MPR)

Filing your W9

1. I filled out my W9 and received a confirmation email, but it is still showing I need to file it in my player account?
 - a. If you filled everything out correctly, it could take up to 15 mins to show filed in your player account. Everyone will receive a confirmation email even if it wasn't filled out correctly. There are 3 common mistakes made which will cause the form to not be accepted through our system.
 - i. The player ID was never put in at the top of the form.

- ii. Spaces or dashes were put in for the social. All of the numbers should fit in the very first set of boxes. You should not put spaces or dashes when filling out the form.
2. I filed my W9 but never received a confirmation email?
 - a. Please check your junk and spam folder. If you used autofill, it will put a space at the end of your email which will cause the confirmation email to never be received. Please try filling it out again and either manually typing in your email address or use the autofill and take out the space at the end.

Registering for a DRT

1. I signed up but backed out. What should I do, it says I am registered but I never paid?
 - a. You submitted the registration, but since you backed out it never brought you to the PayPal screen. If you did this within an hour you should have a link in your player account to finish paying for the registration. If it has been over an hour, we can delete your registration, and you can sign back up. Make sure you do not close out of the screen until you have paid.
2. Can I change the captain of my team?
 - a. Yes, let us know which bracket you are in and who the team captain should be. The team captains should review the phone list to verify their team's phone number is listed correctly. When a phone number is found to be incorrect, the team must correct the phone number in the team captain's player account.
3. Can I change my partner for a DRT?
 - a. Yes, Player Substitutions are allowed up to (15) minutes before competition begins. If substituting a player in a capped event, the new team's CPR must remain under the event cap.
4. Can I change my location for a DRT?
 - a. Yes, let us know which location you would like to switch to. We will need to verify the boards are loaded to our account and then make the change. Keep in mind league takes precedence over DRT's. Please confirm with your new location there is a board available for you to play on. Keep in mind, when problems are discovered prior to start time, staff works with the team as they move another location – if time allows prior to forfeit time. If time does not allow, the team has 2 options. 1) Forfeit first match if they wish to pick up the tournament once they arrive to the secondary location 2) The team may choose to drop from the event and is refunded entry fee via PayPal.
5. When does registration close for DRT brackets?
 - a. Registration closes 30 minutes prior to start time. All DRT events are Central Standard Time. You should arrive early to your location to check board availability and remote connection.
6. How much does it cost to play?

- a. \$23.00 per player plus \$0.50 per game for coin drop, paid at the board. We also offer a double your entry, double your prize money which is \$46.00 per player plus \$0.50 per game for coin drop. The team captain is responsible for paying the entire entry fee when signing the team up.
- 7. Can I register for more than 1 DRT at the same time?
 - a. Yes, if you have board availability for each DRT you are signed up for. Keep in mind, you are not allowed to pause the shot clock due to playing in a league or more than one DRT. In remote tournament communication is key, you must still make contact with your opponents and have your matches started within 10 minutes of the match post time.
- 8. If I am .001 over the cap, can I sign up for it?
 - a. No, Each player/teams player rating/combined player rating must be exactly or below the event cap.

Playing in a DRT

1. How many teams does it take to start a bracket?
 - a. Brackets with at least 4 teams will automatically run. You will notice when registering for a DRT there is a question asking if you would be willing to play with 3 teams. If a DRT has 3 teams and all agreed that bracket will run as well.
2. When is forfeit time?
 - a. Forfeit time is 10 minutes after Tournament Start Time and 10 minutes after match post time on the bracket. If you have not heard from your opponent within 8 mins of the bracket posts time, contact an admin. If admins call and have not heard from the team a forfeit will be awarded.
3. Where do I find the captains list?
 - a. The team captains list is posted in your player account under "DRT Team Captains list" from there you will select the DRT you registered for in the drop down. PPD provides a phone list via player account up to 15 mins before tournament start time.
4. Can I play a team at the same bar on the same board?
 - a. Yes, Go into league play --> Play league -> Select your DRT Event Time --> Select home team number and away team --> Enter player names as subs.
5. When do I get my Payout?
 - a. DRT Admins will pay players the night of the tournament. Any missed payments need to be notified on the DRT Facebook page so an admin can investigate it. Always confirm your PayPal email in your player account.
6. What is the DRT phone number?
 - a. The DRT phone number is 573-205-0998. Keep in mind this phone number is only used to send and receive pictures and is not monitored during the

tournament. If you are having any issues during the tournament you will need to private message our Facebook page for the quickest resolution.

PayPal

1. I did not get a confirmation email from PayPal. How do I know if the payment went through?
 - a. You can check your recent transactions in PayPal to see if the payment was processed.
2. How long does a refund take?
 - a. If you paid directly from your PayPal account balance, you will receive your refund that day. If you used a debit/credit card, it could take up to 3-7 business days depending on your bank.
3. Why did I only get \$46 back in a refund, when I paid a PayPal fee?
 - a. PayPal made fees non-refundable, we are hoping to find a solution for this in the future.